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2/17/04

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT: George Hansen  
 APPLICATION NO.: 09/580,670  
 FILING DATE: May 26, 2000  
 TITLE: Managing Changes Among Multiple Life Cycle Plans  
 CONFIRMATION NO: 8210  
 EXAMINER: Jeffrey C. Pwu  
 GROUP ART UNIT: 3628  
 ATTY. DKT. NO.: 16319-04931

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FEB 05 2004

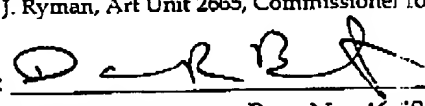
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## CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that this correspondence, including the enclosures identified below, is being transmitted via facsimile on the date shown below to: Examiner Daniel J. Ryman, Art Unit 2665, Commissioner for Patents, at the facsimile number of (703) 872-9306.

Dated: January 29, 2004

By:   
Daniel R. Brownstone, Reg. No. 46,381

COMMISSIONER FOR PATENTS  
 P. O. BOX 1450  
 ALEXANDRIA, VA 22313-1450

AMENDMENT A

In response to the Office Action mailed on September 29, 2003, please enter the

02/24/2004 SCALLIHA 00000013 192555 09580570

Sale Ref: 00000018 DAN: 122555 09580570

01 FC:1251

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following amendments and consider the accompanying remarks. Authorization to

charge the required fee is attached.